

**ATTACHMENT 2 (e)**

**Course Specifications**

**Kingdom of Saudi Arabia**

**The National Commission for Academic Accreditation & Assessment**

**Course Specification**

**Introduction to Information Systems  
14021101-3**

## Course Specification

Institution	<b>Umm Al Qura University</b>	Date of Report: <b>07-1437 / 04-2016</b>
College/Department	<b>College of Computers and Information Systems Information Systems Department</b>	

### A. Course Identification and General Information

1. Course title and code:	<b>Introduction to Information Systems 14021101-3</b>																						
2. Credit hours	3 credits																						
3. Program(s) in which the course is offered.	<b>Information Systems, Bachelor of Science</b>																						
4. Name of faculty member responsible for the course	Dr Skander Turki																						
5. Level/year at which this course is offered	Year 1/ Level 3																						
6. Pre-requisites for this course (if any)	None																						
7. Co-requisites for this course (if any)																							
8. Location if not on main campus: Delivered in the four locations where the Information Systems BSc is given:	<ul style="list-style-type: none"> <li>- Al Abidiyya main campus boys section,</li> <li>- Al Zahir main campus girls section,</li> <li>- Al Qunfuda Boys section,</li> <li>- Al Qunfuda Girls section.</li> </ul>																						
9. Mode of Instruction (mark all that apply)	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 40%;">a. Traditional classroom</td> <td style="width: 10%; text-align: center;"><input checked="" type="checkbox"/></td> <td style="width: 40%;">What percentage?</td> <td style="width: 10%; text-align: center;"><input type="text" value="100%"/></td> </tr> <tr> <td>b. Blended (traditional and online)</td> <td style="text-align: center;"><input type="checkbox"/></td> <td>What percentage?</td> <td style="text-align: center;"><input type="text"/></td> </tr> <tr> <td>c. e-learning</td> <td style="text-align: center;"><input type="checkbox"/></td> <td>What percentage?</td> <td style="text-align: center;"><input type="text"/></td> </tr> <tr> <td>d. Correspondence</td> <td style="text-align: center;"><input type="checkbox"/></td> <td>What percentage?</td> <td style="text-align: center;"><input type="text"/></td> </tr> <tr> <td>f. Other</td> <td style="text-align: center;"><input type="checkbox"/></td> <td>What percentage?</td> <td style="text-align: center;"><input type="text"/></td> </tr> </table>			a. Traditional classroom	<input checked="" type="checkbox"/>	What percentage?	<input type="text" value="100%"/>	b. Blended (traditional and online)	<input type="checkbox"/>	What percentage?	<input type="text"/>	c. e-learning	<input type="checkbox"/>	What percentage?	<input type="text"/>	d. Correspondence	<input type="checkbox"/>	What percentage?	<input type="text"/>	f. Other	<input type="checkbox"/>	What percentage?	<input type="text"/>
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Comments:																							

## B Objectives

### 1. What is the main purpose for this course?

The purpose of the course is to engage students while helping them become intelligent consumers of information. The course puts information center stage to allow the relevance of information systems to be put into context, thus increasing student interest. Our goal is to help students understand that they will be using information throughout their personal and professional lives. Information systems not only produce information, but they also help us make better use of information. By focusing on information, rather than systems, students are grounded in the end goal, and are better able to understand why knowledge of information systems is important. This translates into greater engagement; everyone is more engaged when they understand the relevance of what they are learning.

This course will also expose students to standard building block of an information system and identifies abstractly all its underlying layers. A number of real life examples obtained from Saudi Market will be introduced to students in terms of their business needs such as:

- ERP
- SIS
- HIS
- BIS
- ECM
- GIS

### 2. Briefly describe any plans for developing and improving the course that are being implemented. (e.g. increased use of IT or web based reference material, changes in content as a result of new research in the field)

An adaptation can be done when reviewing the program.

## C. Course Description (Note: General description in the form to be used for the Bulletin or handbook should be attached)

1 Topics to be Covered		
List of Topics	No of Weeks	Contacthours per week
Introduction to Information Systems in Saudi Market	3	9
Storing Information	1	3
Analysing Information for Decision Making	1	3
Securing and Protecting Information	3	9
Transmitting Information	1	3
Developing information Systems	1	3
Enterprise Information Systems	2	6
Business Processes	2	6
Knowledge and Information for Decision Making	2	6

2. Course components (total contact hours and credits per semester):						
	Lecture	Tutorial	Laboratory	Practical	Other:	Total
Contact Hours	32					32
Credit	2					2

3. Additional private study/learning hours expected for students per week.	2
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4. Course Learning Outcomes in NQF Domains of Learning and Alignment with Assessment Methods and Teaching Strategy
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Course Learning Outcomes, Assessment Methods, and Teaching Strategy work together and are aligned. They are joined together as one, coherent, unity that collectively articulate a consistent agreement between student learning, assessment, and teaching.

The *National Qualification Framework* provides five learning domains. Course learning outcomes are required. Normally a course has should not exceed eight learning outcomes which align with one or more of the five learning domains. Some courses have one or more program learning outcomes integrated into the course learning outcomes to demonstrate program learning outcome alignment. The program learning outcome matrix map identifies which program learning outcomes are incorporated into specific courses.

On the table below are the five NQF Learning Domains, numbered in the left column.

**First**, insert the suitable and measurable course learning outcomes required in the appropriate learning domains (see suggestions below the table). **Second**, insert supporting teaching strategies that fit and align with the assessment methods and intended learning outcomes. **Third**, insert appropriate assessment methods that accurately measure and evaluate the learning outcome. Each course learning outcomes, assessment method, and teaching strategy ought to reasonably fit and flow together as an integrated learning and teaching process. **Fourth**, if any program learning outcomes are included in the course learning outcomes, place the @ symbol next to it.

Every course is not required to include learning outcomes from each domain.

	<b>NQF Learning Domains And Course Learning Outcomes</b>	<b>Course Teaching Strategies</b>	<b>Course Assessment Methods</b>
<b>1.0</b>	<b>Knowledge</b>  By the end of this course, and having completed the Essential reading and the activities specified in this subject guide, you should be able to:		
1.1	explain fundamental assumptions made in studying information and communications technologies in organisations as sociotechnical systems in contrast to purely technical or managerial views	Course lectures, tutorials , homeworks	<ul style="list-style-type: none"> <li>• Quizzes and/or Online Quizzes,</li> <li>• Midterm,</li> <li>• Final Exam</li> </ul>
1.2	express a logical understanding of how the technical parts of computer based information systems work, their principal structures and components including contemporary technologies for information processing and communications	Course lectures, tutorials , homeworks	<ul style="list-style-type: none"> <li>• Quizzes and/or Online Quizzes,</li> <li>• Midterm,</li> <li>• Final Exam</li> </ul>
1.3	explain the various functions of systems and network software and various classes of business-oriented application packages	Course lectures, tutorials , homeworks	<ul style="list-style-type: none"> <li>• Quizzes and/or Online Quizzes,</li> <li>• Midterm,</li> <li>• Final Exam</li> </ul>
1.4	describe fundamental principles that can be applied to ensure that security and personal privacy is respected in information systems	Course lectures, tutorials , homeworks	<ul style="list-style-type: none"> <li>• Quizzes and/or Online Quizzes,</li> <li>• Midterm,</li> <li>• Final Exam</li> </ul>
1.5	explain the tasks required when undertaking the establishment of a new information system and be able to contrast alternative approaches to development	Course lectures, tutorials , homeworks	<ul style="list-style-type: none"> <li>• Quizzes and/or Online Quizzes,</li> <li>• Midterm,</li> <li>• Final Exam</li> </ul>
<b>2.0</b>	<b>Cognitive Skills</b>		

2.1	debate the relevance of the sociotechnical approach and demonstrate this through the study of a number of practical business and administrative information systems within real organisations	Lectures Involve students in short discussions about their understanding of the practical cases presented.	<ul style="list-style-type: none"> <li>Quizzes and/or Online Quizzes,</li> <li>Midterm,</li> <li>Final Exam</li> </ul>
2.2	describe and justify a range of professional roles in information systems development activity, and their changing nature reflecting in part changes in technology use in and between organisations	Lectures Involve students in short discussions about their understanding of the practical cases presented.	<ul style="list-style-type: none"> <li>Quizzes and/or Online Quizzes,</li> <li>Midterm,</li> <li>Final Exam</li> </ul>
<b>3.0</b>	<b>Interpersonal Skills &amp; Responsibility</b>		
3.1	discuss the social, organisational, legal and economic context of computer use and be able to debate the significance of information and communications technologies for the economy and society	Lectures Involve students in short discussions about their understanding of the practical cases presented.	<ul style="list-style-type: none"> <li>Quizzes and/or Online Quizzes,</li> <li>Midterm,</li> <li>Final Exam</li> </ul>
3.2			
<b>4.0</b>	<b>Communication, Information Technology, Numerical</b>		
4.1	<ul style="list-style-type: none"> <li>Acquire the basic skills required for collecting, classifying and presenting data to decision makers.</li> </ul>	<ul style="list-style-type: none"> <li>Assignments on office tools</li> </ul>	<ul style="list-style-type: none"> <li>Assignments assessment</li> </ul>
4.2	<ul style="list-style-type: none"> <li>Use statistical software packages and utilize them in data analysis.</li> </ul>	<ul style="list-style-type: none"> <li>Assignments on office tools</li> </ul>	<ul style="list-style-type: none"> <li>Assignments assessment</li> </ul>
<b>5.0</b>	<b>Psychomotor</b>		
5.1	N/A		
5.2			

### Suggested Guidelines for Learning Outcome Verb, Assessment, and Teaching

NQF Learning Domains	Suggested Verbs
<b>Knowledge</b>	list, name, record, define, label, outline, state, describe, recall, memorize, reproduce, recognize, record, tell, write
<b>Cognitive Skills</b>	estimate, explain, summarize, write, compare, contrast, diagram, subdivide, differentiate, criticize, calculate, analyze, compose, develop, create, prepare, reconstruct, reorganize, summarize, explain, predict,

	justify, rate, evaluate, plan, design, measure, judge, justify, interpret, appraise
<b>Interpersonal Skills &amp; Responsibility</b>	demonstrate, judge, choose, illustrate, modify, show, use, appraise, evaluate, justify, analyze, question, and write
<b>Communication, Information Technology, Numerical</b>	demonstrate, calculate, illustrate, interpret, research, question, operate, appraise, evaluate, assess, and criticize
<b>Psychomotor</b>	demonstrate, show, illustrate, perform, dramatize, employ, manipulate, operate, prepare, produce, draw, diagram, examine, construct, assemble, experiment, and reconstruct

Suggested **verbs not to use** when writing measurable and assessable learning outcomes are as follows:

Consider      Maximize      Continue      Review      Ensure      Enlarge      Understand  
Maintain      Reflect      Examine      Strengthen      Explore      Encourage      Deepen

Some of these verbs can be used if tied to specific actions or quantification.

**Suggested assessment methods and teaching strategies are:**

According to research and best practices, multiple and continuous assessment methods are required to verify student learning. Current trends incorporate a wide range of rubric assessment tools; including web-based student performance systems that apply rubrics, benchmarks, KPIs, and analysis. Rubrics are especially helpful for qualitative evaluation. Differentiated assessment strategies include: exams, portfolios, long and short essays, log books, analytical reports, individual and group presentations, posters, journals, case studies, lab manuals, video analysis, group reports, lab reports, debates, speeches, learning logs, peer evaluations, self-evaluations, videos, graphs, dramatic performances, tables, demonstrations, graphic organizers, discussion forums, interviews, learning contracts, antidotal notes, artwork, KWL charts, and concept mapping.

Differentiated teaching strategies should be selected to align with the curriculum taught, the needs of students, and the intended learning outcomes. Teaching methods include: lecture, debate, small group work, whole group and small group discussion, research activities, lab demonstrations, projects, debates, role playing, case studies, guest speakers, memorization, humor, individual presentation, brainstorming, and a wide variety of hands-on student learning activities.

#### 5. Schedule of Assessment Tasks for Students During the Semester

Assessment	Assessment task (eg. essay, test, group project, examination etc.)	Week due	Proportion of Final Assessment
1	Midterm Exam	8	20%
2	Quizzes	Each 4 weeks	20%
3	Assignments	4	20%
5	Final Exam	Exams week	40%

#### D. Student Support

1. Arrangements for availability of teaching staff for individual student consultations and academic advice. (include amount of time teaching staff are expected to be available each week)

Office hours and meeting on projects



## E Learning Resources

1. Required Text(s) : Information Systems for Business: An Experiential Approach, France Belanger, Craig Van Slyke January 2012
2. Essential References
3- Recommended Books and Reference Material (Journals, Reports, etc) (Attach List)
4-.Electronic Materials, Web Sites etc
5- Other learning material such as computer-based programs/CD, professional standards/regulations  Lab on computer systems

## F. Facilities Required

Indicate requirements for the course including size of classrooms and laboratories (ie number of seats in classrooms and laboratories, extent of computer access etc.)
1. Accommodation (Lecture rooms, laboratories, etc.)  Lecture room Lab with office tools installed
2. Computing resources Office suite installed
3. Other resources (specify --eg. If specific laboratory equipment is required, list requirements or attach list)

## G Course Evaluation and Improvement Processes

1 Strategies for Obtaining Student Feedback on Effectiveness of Teaching End-of-term course/teacher evaluation for is to be completed by students at the end of the semester, evaluating the content of the course, its teaching, the learning, assessment methods.. The monitoring of these students feedback will allows the course quality improvement
2 Other Strategies for Evaluation of Teaching by the Instructor or by the Department <ul style="list-style-type: none"> <li>• Peer Evaluation Procedure</li> <li>• Instructor self-evaluation</li> </ul>

3. Processes for Verifying Standards of Student Achievement (eg. check marking by an independent faculty member of a sample of student work, periodic exchange and remarking of a sample of assignments with a faculty member in another institution)
<ul style="list-style-type: none"><li>• Upon student request, his/her work might be remarked by another faculty member within the department.</li></ul>
4 Processes for Improvement of Teaching
<ul style="list-style-type: none"><li>• (Self , Peer) Review, Identify, Analyse, and Revise</li></ul>
5 Describe the planning arrangements for periodically reviewing course effectiveness and planning for improvement.
<ul style="list-style-type: none"><li>- Review and update course content</li><li>- Update course references</li><li>- Use students feedback</li></ul>

Faculty or Teaching Staff: \_\_\_\_\_

Signature: \_\_\_\_\_ Date Report Completed: \_\_\_\_\_

Received by: \_\_\_\_\_ Dean/Department Head: Dr. Skander Turki

Signature: \_\_\_\_\_ Date: 07-1437 / 04-2016